

CoachHub LIST OF SUBPROCESSORS

Last Update - October 2022

Legal Entity	Activities / Data Category Number(s)	Data Center	Details of personal data processed
Mailjet GmbH, Rankestr. 21, 10789 Berlin, Germany Global HQ: 13-13 bis, rue de l'Aubrac, 75012 Paris, France	SaaS Sending Automated Emails and related services	Germany, France, EU	Email address, email contents
Auth0, Inc. , 10800 NE 8th Street, Suite 600, Bellevue, WA 98004	Single Sign On (SSO) and Login Services Support	EU	Anonymous use depending on customer setup.
TokBox (part of Nexmo, Vonage Holdings Corp), Nexmo Inc., 23 Main Street, Holmdel, NJ 07733.	SaaS OpenTok Live Videos Sessions	EU	Video session between coach and coachee Use only buffers during video transmission transfer: we do not store or record coaching session contents. End to end encrypted depending on connection & customer setup.
Amazon Web Services EMEA SARL , 38 avenue John F. Kennedy, L-1855, Luxemburg	SaaS, PaaS & IaaS: Storage and Processing of Data	Frankfurt, Germany / EU	Use for billing data, email, as well as data voluntarily entered in the CoachHub platform by the coachee (see Company Personal Data Categories in Annex 1).
Google Ltd. , Gordon House, Barrow Street, D04 E5W5, Dublin, Ireland	SaaS Android App Crash Analysis, iOS App Usage and Crash Analysis: • Firebase Cloud Messaging (for push notifications) • Firebase Crash Reporting • Firebase Crashlytics On demand: G Suite: Data Collection and Management	Dublin, EU	Use as a subprocessor only in case of app crash & consent to submit crash: only IP addresses processed for a few seconds & then anonymized. Crash data can contain personal data.
Looker Data Sciences, Inc. , 1600 Amphitheatre Parkway, Mountain View CA 94043	Data Warehouse: Analytics, Statistics, Synchronizatio n	EU	Use for coaching statistics such as average ratings.

We disclose these subprocessors, as depending on customer configuration and coachee choices they may process Personal Data in certain circumstances. For example in case the user posts information to identify the user, which is not a typical case. We believe at least when processed very shortly, IP addresses at least generally do not constitute personal data at least for the subprocessor, because the time is insufficient to identify an individual person (or, in the case of the CCPA: household). Opt in is required, or opt out by company and/or by coachee is generally possible.

Secoda Inc. 170 Sudbury Street, Toronto, ON M6J 0A9.	Data Warehouse: 1	Deployed and hosted on CoachHub cloud infrastructure - EU	Data typically processed by CoachHub itself. Secoda acts as Subprocessor only in very exceptional individual support cases. Data depends on the support case.
Nylas, Inc. , 944 Market St., San Francisco, CA, 94102	SaaS Calendar synchronization features	EU	Opt-in: Only relevant information is calendar free/available slots. User must activate this feature and thus consent - at least by implication.
HotJar Limited, Dragonara Business Centre 5th Floor, Dragonara Road, Paceville St Julian's STJ 3141 Malta	SaaS Web Analytics	Ireland, EU	Set up to prevent identification of individual persons, IP addresses processed for a very short time & immediately anonymized Opt-out: Users can completely object/opt out via app interface.
RealtimeBoard Inc. dba " Miro " 201 Spear Street Suite 1100 San Francisco, CA 94105	Anonymous Whiteboard Functionality	EU	Opt-in: Use is opt-in for data voluntarily entered by the coachee.
MyInterview Solutions Pty Ltd, 13 Shocken Street, Tel-Aviv, Israel	SaaS Show video interviews of Coaches	Frankfurt, Germany	Use only during onboarding (coach selection). Typically only anonymous coachee data is shared.
[Optional & on demand only:] Typeform SL, Carrer Bac de Roda, 163, local, 08018 - Barcelona, Spain	SaaS - Used only to provide optional anonymous surveys such as end of program satisfaction surveys	Frankfurt, Germany; Virginia, USA	Opt-in: Use only for data voluntarily entered by the coachee. (Participation in surveys is opt-in.)