

CoachHub
LIST OF SUBPROCESSORS

Last update: October 2022

This list is hereby approved. Updates to the approved subprocessor list may be sent by email. Such updates will not materially reduce the level of performance, functionality, security or availability of the Services during the term of an agreement. An objection may be made within 8 weeks. In the case of such objection, CoachHub may terminate any related agreements within another 8 weeks thereafter. In case of such termination, CoachHub shall give a pro rata refund. /

Legal Entity (Juristische Person)	Activities (Aktivitäten) / Data Category Number(s) (Datenkategoriennummer)	Data Center (Rechenzentrum)	Details of the transfer
Mailjet GmbH, Rankestr. 21, 10789 Berlin, Germany Global HQ: 13-13 bis, rue de l'Aubrac, 75012 Paris, France	SaaS Sending Automated Emails and related services /1.a	Germany, France, EU	N/A
Okta, Inc. , 100 1st St 6th floor, San Francisco, CA 94105, United States (formerly, before acquisition by Okta: Auth0, Inc. , 10800 NE 8th Street, Suite 600, Bellevue, WA 98004)	Single Sign On (SSO) and Login Services Support / 1.a, 8	EU	Anonymous use is possible depending on customer setup.
TokBox (part of Nexmo, Vonage Holdings Corp), Nexmo Inc., 23 Main Street, Holmdel, NJ 07733.	SaaS OpenTok Live Videos Sessions / 4, 6, 7	EU	Use only during video transmission transfer: Do not store or record coaching session contents, but buffer only. Except media during transmission, anonymous use (only use anonymous IDs with service providers). End to end encryption depending on connection & customer setup.
Amazon Web Services EMEA SARL , 38 avenue John F. Kennedy, L-1855, Luxembourg	SaaS, PaaS & IaaS: Storage and Processing of Data / 1	Frankfurt, Germany / EU	Use for billing data, email, as well as data voluntarily entered by the coachee (see Company Personal Data Categories in Annex 1).
Google Ltd., Gordon House, Barrow Street, D04 E5W5, Dublin, Ireland	SaaS Android App Crash Analysis, iOS App Usage and Crash Analysis: • Firebase Cloud Messaging (for push)	Dublin, EU	Need customer Opt-in: Use as a subprocessor with Personal Data generally only in case of app crash & consent to submit crash. Without customer opt in : only IP addresses processed for a few seconds & then anonymized.

	notifications) • Firebase Crash Reporting • Firebase Crashlytics / 1.a, 2, 5, 8 On demand: G Suite: Data Collection and Management / 9		
Looker Data Sciences, Inc., 1600 Amphitheatre Parkway, Mountain View CA 94043	Data Warehouse: Analytics, Statistics, Synchronization / 1, 9	EU	Use for billing data, and the coachee's email address.
Secoda Inc. 170 Sudbury Street, Toronto, ON M6J 0A9.	Data Warehouse: 1	Deployed and hosted on CoachHub cloud infrastructure - EU	Use for billing data, and coachee 's email address.

We disclose these subprocessors, as they may process Personal Data in certain circumstances, for example if the temporary use of an IP address is considered Personal Data and/or in case the user posts information to identify the user, which is not a typical case. We believe at least when processed very shortly, IP addresses at least generally do not constitute personal data at least for the subprocessor, because the time is insufficient to identify an individual person (or, in the case of the CCPA: household). Opt in is required, or opt out by company or by coachee is generally possible.

Nylas, Inc., 944 Market St., San Francisco, CA, 94102	SaaS Calendar synchronization features	EU	Opt-in: Only relevant information is calendar free/available slots. User must activate this feature and thus consent - at least by implication.
HotJar Limited, Dragonara Business Centre 5th Floor, Dragonara Road, Paceville St Julian's STJ 3141 Malta	SaaS Web Analytics	Ireland, EU	Set up to prevent identification of individual persons, IP addresses processed for a very short time & immediately anonymized Opt-out: User can completely object/opt out via app interface.
RealtimeBoard Inc. dba " Miro " 201 Spear Street Suite 1100 San Francisco, CA 94105	Anonymous Whiteboard Functionality	EU	Opt-in: Use is opt-in for data voluntarily entered by the coachee.
MyInterview Solutions Pty Ltd, 13 Shocken Street, Tel-Aviv, Israel	SaaS Show video interviews of Coaches	Frankfurt, Germany	Use only during onboarding (coach selection).
[Optional & on demand only:]	SaaS - Used	Frankfurt,	Opt-in: Use only for data voluntarily

<p>Typeform SL, Carrer Bac de Roda, 163, local, 08018 - Barcelona, Spain</p>	<p>only to provide optional anonymous surveys such as end of program satisfaction surveys</p>	<p>Germany; Virginia, USA</p>	<p>entered by the coachee. (Participation in surveys is opt-in.)</p>
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